



Our Community Matters



Former
Ferndale Infants School



Who was there?

The Community

Primary Care



Local Counsellors



What people said



"I feel part of my community"

100% of individuals who took part strongly agreed or agreed.

This highlights the importance of drawing on the asset of community networks within Upper Rhondda Fach.



"I know how to access the support and services that myself and my family need"

78% strongly agreed or agreed.

22% felt they neither agreed nor disagreed, or, they disagreed with the above statement.



This is a need to explore the way support and services are promoted in Community Zones.



89%



"I feel I can influence and shape what the Community Hub at Ferndale Infants School will offer"

89% strongly agreed or agreed with the above statement highlighting that community members feel they have ownership and a voice over the development community hub.



100%

"I understand what services will be available at the Community Hub at Ferndale Infants School"

100% strongly agreed or agreed that they understood what services will be available at the Community Hub.



This highlights the importance of holding community engagement events to keep an open conversation with the community.



Evaluation



64%



12%

64% said the event was excellent or very good. This is a positive however; we should explore different ways of engaging with the community.

Before the event, **12%** felt they didn't have any understanding; knowledge; or contacts/networks regarding the Community Hub development, after the event **no one** felt this.



Main Comments



Good things

"It was good to hear from all the speakers, the positivity was refreshing"

"Workshops were good. Good discussions about community needs"

"Good everyone had an opportunity to contribute"

"Good timing of event. Nice to see proposed venue"

"Very good evening. Please feel free to get in touch. I'd love to give up some of my time to support my community"

"Everyone took part in it and it felt amazing"



Challenges

"None of the information was easy read for people with learning disabilities"

"Late starting"

"How was it advertised? Not many local residents present"

"Speakers need to use microphone as not everyone could hear properly"



What Next

"More communication and information readily available"

"Ensure that all parties come together, devise the plan and work together to provide the best possible services for our community"



"Maybe look at Councillor / MP surgery maybe not monthly all the times but have some appointment opportunities in place"



"Suggestion Box. Volunteer box and forms. List of volunteers needed to help on activities"

"Bridges need to be built between community organisations"



"More local residents to be involved, not just partners with vested interests and statutory authorities"

BIG words



Community Engagement =
asking people what they think?



Positivity = good